



# ATHARV MAHESH JOSHI

LEISURE OPERATIONS

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## Web Presence

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## PROFESSIONAL SYNOPSIS

Dynamic and dedicated travel industry professional with comprehensive experience in -

- **tour operations**
- **ground handling**
- **tour management.**

Skilled in planning structured -

- Itineraries,
- Managing end-to-end logistics
- Coordinating with hotels,
- Transport vendors
- Local guides
- Ensuring seamless travel execution for both FIT and group tours

Possesses strong on-ground Assistant. Tour manager experience across major domestic circuits including

- Kerala
- Golden Triangle
- Chardham Dham Yatra Uttarakhand
- Nainital , Mussorie , Corbett

Ensuring timely departures, real-time issue resolution, safety compliance, and high client satisfaction.

- Expertise includes
- operations
- workflow management,
- booking

- reservation handling,
- vendor negotiation,
- documentation,
- payment coordination,
- customer communication,
- crisis handling.

Known for maintaining tour reports, monitoring service quality, addressing client concerns promptly, and ensuring smooth coordination between sales, operations, and ground teams. Brings a strong sense of responsibility, attention to detail, and adaptability, with a passion for crafting memorable and well-organized travel experiences.

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## Experience

### **Freelance Tour Manager With Girikand Holidays Pvt Ltd –**

Kerala - Oct 2025

- Successfully managed an 7–8 day group tour covering Kerala and Kanyakumari during peak festive season.
- Coordinated daily tour operations including check-ins, sightseeing schedules, transport arrangements, and local guide coordination.
- Ensured a smooth travel experience by handling on-ground issues, assisting guests, and maintaining timely communication with vendors and the operations team.
- Delivered destination briefings, safety instructions, and cultural insights to enhance guest experience.
- Demonstrated strong leadership, crisis-handling ability, and customer service throughout the tour.

### **Operations Intern , Luxor Trails, Remote - WFH**

May 2025 — Jul 2025

- Assisted daily tour operations by coordinating itineraries, managing bookings, and maintaining communication with suppliers.
- Supported ground logistics, handled customer queries, and ensured smooth execution of travel services.
- Gained hands-on experience in operational workflows, documentation, scheduling, and vendor coordination within a professional travel environment.
- Managed **FIT bookings**, including itinerary planning, supplier coordination, and end-to-end service execution to ensure a seamless travel experience

## **Trainee Leisure Operations & Assistant Tour Manager, Girikand Holidays Pvt Ltd, Pune**

May 2022 — Jul 2024

### **Experience – Girikand Holidays Pvt. Ltd.**

#### **Tour Operations & On-Ground Management**

- Supported end-to-end travel operations, including bookings, itinerary planning, vendor coordination, and managing client inquiries.
- Acted as an on-ground tour manager, conducting guided tours, resolving real-time issues, and ensuring high client satisfaction.
- Coordinated with hotels, transport providers, and local guides to deliver well-organized and quality-driven travel packages.
- Gained hands-on experience in customer relationship management (CRM), logistics planning, and cross-functional coordination within the travel and hospitality sector.
- Managed and executed domestic group tours across key circuits such as **Char Dham Yatra, Nainital–Mussoorie–Corbett, Kerala**, and **Delhi–Agra–Jaipur**, ensuring smooth and seamless travel experiences.
- Developed strong communication, customer handling, and crisis management skills while ensuring adherence to client needs, safety standards, and travel expectations.

#### **Executive, Bigwheeldeal, Pune**

Aug 2021 — Mar 2022

- Social Media and Fastag Operations

#### **Intern , Bhagyashri Travels Pune, Pune**

Apr 2019 — May 2019

- Intern at Visa Department

### **Education**

#### **MBA, Indian Institute of Travel And Tourism Management , Goa**

2024 — 2026

Pursuing

#### **BBA In Hospitality & Tourism Management, Indira College Of Commerce & Science, Savitribai Phule Pune University**

2021 — 2023

Completed in 2021 - 2023 - A Grade

#### **12th Grade, HSC - Vocational Tourism , Board Maharashtra**

2019 — 2020

Completed in 2020 - Distinction - 75%

#### **10th Grade SSC Board Maharashtra**

2017 — 2018

Completed in 2018 - Distinction - 79%

# Skills

Industry Skills	Interpersonal Skills
Itinerary Planning	Communication
Problem Solver	Flexible
Scheduling	Multi Tasking
Management	Team Collaboration
Vendor Coordination	Time Management

# Languages

Languages	
English	Read, Write & Speak
Hindi	
Marathi	

# Events -

Event / Campaign	Year	Role & Contribution
International Purple Fest – Goa (NIWS IITTM)	2025	Participated in the Purple Fest, supported event coordination, and contributed to inclusive festival activities.
Har Ghar Tiranga Campaign – Ministry of Culture	2025	Promoted national awareness and contributed to community engagement activities under the national campaign.
National Tourism Day	2025	Organized tourism awareness activities in college, focusing on sustainable tourism promotion and student engagement.
Chhatrapati Shivaji Maharaj Jayanti	2025	Coordinated and managed event logistics, supported cultural activities, and ensured smooth execution in college.
National Youth Day	2025	Participated in youth-focused college events, contributing to leadership, cultural, and community engagement initiatives.
Airbnb Entrepreneurship Academy – In Collaboration with Goa Tourism	2024	Participated in India’s first Airbnb Entrepreneurship Academy focused on homestay entrepreneurship, responsible tourism, and community-led travel; attended the closing session graced by the Goa Tourism Minister.
Quiz Competition – India Tourism (NIWS IITTM Goa)	2024	Secured 1st Prize in a tourism-focused quiz competition, demonstrating strong knowledge of Indian tourism and quick decision-making skills.

## Hobbies & Interests

- Playing cricket for recreational purposes
- Observing and learning about different cultures while travelling
- Content creation related to travel
- Exploring and trying diverse culinary experiences

## References

1. Mr Ravinder Dogra –

Assistant Professor NIWS IITTM

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HOD Operations

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5. Mr Harsh Shah

CEO – Luxor Trails

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## Declaration

I hereby declare that the information provided above is true and correct to the best of my knowledge and belief.